

PRODUCT WARRANTY

All DMF Light products are tested and inspected before shipment and are warranted to be free of defects in material or workmanship for a period of five (5) years for LED products and one (1) year for all other light sources from date of shipment from our factory. Any such defective products will be repaired or replaced at the discretion of DMF provided a written claim is made within the warranty period. DMF will not accept any charges for labor, repair cost or transportation without DMF prior written authorization. DMF retains the right to select the appropriate labor for warranty claims. The responsibility of DMF for any defective material is limited solely to the replacement or repair of the material and does not include any incidental or consequential damages which may be incurred. No warranty exists other than that included above. This warranty does not apply to products that have been modified, improperly installed, used in conditions or for purposes other than which they are intended. No person, agent or distributor is authorized to give any other warranty on behalf of DMF.

Ballasts, lamps, sockets, and transformers (hereafter referred to as 'components') warranty is provided by the component manufacturer. All components used by DMF Light are those of recognized manufacturers and are UL registered and certified. Claims for defective components outside DMF warranty period should be made directly to the component manufacturer through their service center. Labor charges for replacement of defective components will not be accepted by DMF, they must be authorized by the components manufacturer.

DMF is not responsible for merchandise damaged in transit. Any evident or concealed damage that is made in transit should be reported immediately to the carrier making the delivery and must be indicated on the bill of lading.

To obtain warranty service, please e-mail to info@dmflighting.com or contact your local sales agent.